

Nondiscrimination Statement: Discrimination is Against the Law

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Correo electrónico privacyoffice@reliancehealthinc.org

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para privacyoffice@reliancehealthinc.org

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Wiadomości privacyoffice@reliancehealthinc.org

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電， privacyoffice@reliancehealthinc.org

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. La posta elettronica privacyoffice@reliancehealthinc.org

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Email privacyoffice@reliancehealthinc.org

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Mel: privacyoffice@reliancehealthinc.org

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Адрес электронной почты privacyoffice@reliancehealthinc.org

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Email privacyoffice@reliancehealthinc.org

ملحوظة: إذا كنت تتحدث أذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم (م) privacyoffice@reliancehealthinc.org

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. privacyoffice@reliancehealthinc.org

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Email privacyoffice@reliancehealthinc.org

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Email privacyoffice@reliancehealthinc.org

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν.
Email privacyoffice@reliancehealthinc.org

Reliance Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Reliance Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Reliance Health:

- Provides free aids and services to people with disabilities in order to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, and other formats).
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need a qualified interpreter, sign language interpreter or written information in other formats and/or languages, please contact:

Kate Caristo-Scalora, Reliance Health Corporate Compliance Officer
40 Broadway, Norwich, CT 06360
Phone: (860)887-6536, ext.214.

If you believe that Reliance Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Deborah Walker, Reliance Health Consumer Rights Officer
Eastern Regional Mental Health Board, 401 Thames River Pl # 105, Norwich, CT 06360, Phone: (860)886-0300.

You can file a grievance in person, by mail, fax, or email. If you need help filing a grievance, Kate Caristo-Scalora or Deborah Walker are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

